

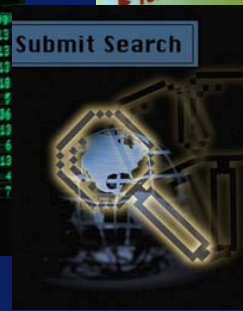
Seven Deadly Sins of Contingency Planning

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For the next hour, I'll discuss...

- ▶ Contingency planning and its role in a comprehensive Infrastructure Assurance Program
- ▶ The “Seven Deadly Sins of Contingency Planning”
- ▶ Summary
- ▶ Questions



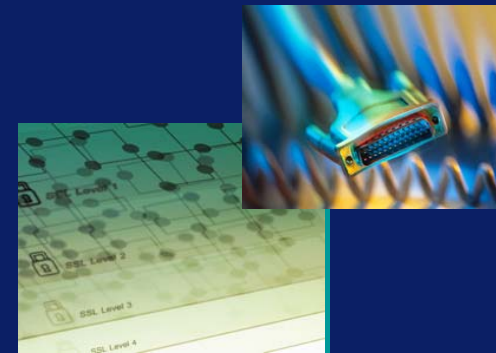
Contingency Planning must be part of an Infrastructure Assurance Program...

- ▶ **Increased reliance on Information Technology supporting critical business processes demands contingency planning**
- ▶ **Evolving threat environment inevitably will crack perimeter and boundary protection**
- ▶ **Need for a respond, recover and resumption capability**
- ▶ **Mandated by regulatory requirements**



Seven Deadly Sins of Contingency Planning...

- ▶ **Not an all inclusive list**
- ▶ **Provides hurdles or roadblocks to avoid**
- ▶ **Not rocket science, but surprisingly overlooked by many organizations**



Seven Deadly Sins of Contingency Planning...

- ▶ **Sin # 1 – Not having a plan(s)**
 - **Huge risk to the core business functions of the organization**
 - **Potential loss immeasurable**
 - **Legal liabilities**



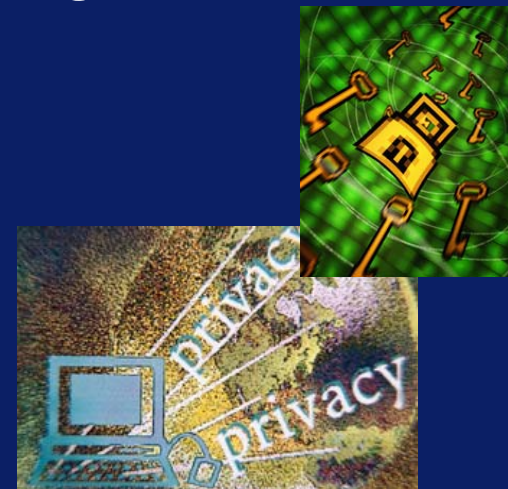
Seven Deadly Sins of Contingency Planning...



Seven Deadly Sins of Contingency Planning...

▶ Sin # 2 – Not maintaining plans

- Having a plan(s) is only the beginning
- Require routine maintenance/updating
- Must be dynamic and evolve as threats change



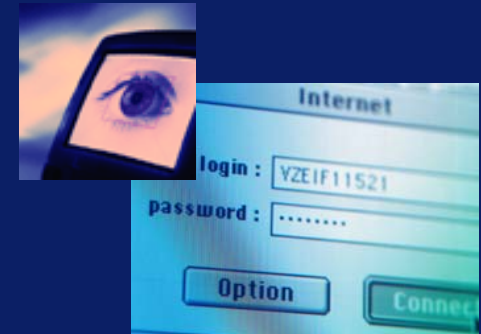
Seven Deadly Sins of Contingency Planning...

- ▶ **Sin # 3 – Not exercising or testing plans**
 - Contingencies are not part of normal operating procedures
 - Increased urgency and responsibilities require staff familiarity and training
 - Exercises must cover several types of contingencies



Seven Deadly Sins of Contingency Planning...

- ▶ **Sin # 4 – Not raising awareness of plans**
 - Contingencies affect everyone in the organization
 - Changes or updates to plans require acquainting staff with new procedures
 - Limits confusion and enables time sensitive decision making



Seven Deadly Sins of Contingency Planning...

- ▶ **Sin # 5 – Not identifying essential functions**
 - Not everything is mission essential
 - Need to identify and prioritize critical assets
 - Functions include infrastructure, people and processes



Seven Deadly Sins of Contingency Planning...

- ▶ **Sin # 6 – Not identifying key roles and responsibilities**
 - **Chain of Command/Span of Control are essential**
 - **Must reflect current staff and their contact information**
 - **May extend outside the organization**



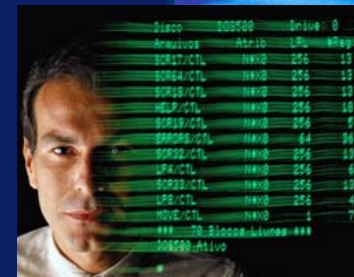
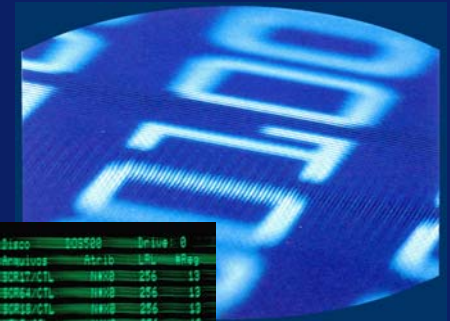
Seven Deadly Sins of Contingency Planning...

- ▶ **Sin # 7 – Not coordinating plans with partners**
 - Many interdependencies exist in a crisis/disaster
 - Establishes boundaries, roles and responsibilities
 - Provides external functional expertise and specialists



Summary

- ▶ Contingency planning must be part of the Infrastructure Assurance Program
- ▶ Eliminates false sense of security with technology driven perimeter and boundary protection solutions
- ▶ Developing a plan is just the start
- ▶ Don't commit any of the Deadly Sins



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